

Dear Customers,

Thanks to the mojeID service, existing and new clients of Generali Investments TFI can fully confirm their identity remotely via electronic banking as well as securely access and manage their investments online. Each EPS Participant, in addition to independent online access to his account on the Transaction Service, has the option to update his data in the following regards:

- <u>contact information</u> (correspondence address, telephone number, e-mail address for confirmations, marketing consents) with just a text message authorization;
- <u>personal data</u> (first and last name, personal document information, address of residence, bank account number, telephone number for order authorizations) with authorization by remote identity confirmation via mojeID.

E-mail to employees

All of the EPS participants at your Company who have entered their email address but have not activated access to their accounts yet will receive information about launching the on-line EPS account access via the Transactional Service from us.

In addition, we are kindly requesting that you forward <u>the information</u> to all EPS participants at your Company.

What are the advantages to the employees – EPS participants?

Once their on-line account access is up and running, EPS participants will be able to check their EPS savings balance on their own.

Access to the Transactional System through the mojeID solution can be used by any EPS participant.

In addition, we would like to kindly inform that the alternative process of opening an online account on the "PPE - Agreement on using the Transactional System" form has been withdrawn.

Best Regards Generali Investments TFI team

